



## Learner Support Services

Should you require additional support during the term of your course, please advise your Trainer / Assessor who will endeavour to refer you to an appropriate support service.

Water Training Australia offers training support to all learners who have questions or difficulties regarding their current training or employment as well as their future career development. The service can assist you with questions regarding training and career pathways and opportunities, personal development opportunities and work placement. We respect your right to privacy and any information disclosed will remain strictly confidential.

### External support services

Reading and Writing Hotline [The Reading Writing Hotline](#) can provide help with reading, writing or basic maths.  
(Or call 1300 6 555 06)

The Australian Literacy and Numeracy Foundation (ALNF) The [Australian Literacy and Numeracy Foundation \(ALNF\)](#) is a national charity assisting people in our most marginalised communities to gain vital language, literacy and communication skills.

The Literacy for Life Foundation [The Literacy for Life Foundation](#) is an Aboriginal-run charity training Aboriginal people to bring literacy to their communities.

Australian Apprenticeship Support Network (AASNs) The Australian Apprenticeship Support Network (Apprenticeship Network) is your first point of contact for all queries about apprenticeships. [Home | Australian Apprenticeships](#)

Victorian Equal Opportunity and Human Rights Commission Victorian Equal Opportunity and Human Rights Commission | Victorian Equal Opportunity and Human Rights Commission

Lifeline Lifeline ([www.lifeline.org.au](http://www.lifeline.org.au) or 131114) is a suicide prevention service providing all Australians experiencing a personal crisis with access to 24-hour crisis support.

Beyond Blue **Beyond Blue** aims to increase awareness of depression and anxiety and reduce stigma. Call **1300 22 4636**, 24 hours/7 days a week, chat online or email.

Yarn Safe [Yarn Safe](#) are a series of online resources, developed by Headspace, dedicated to supporting the mental health and well-being of Aboriginal and Torres Strait Islander young people. Phone: 1800 650 890